SENTRILOCK FAQs

What is the KWAOR SentriLock Benefit?

Active KWAOR REALTOR® members are invited to participate in our lockbox program, which provides the SentriKey Real Estate application for smartphone or tablet for year 2021 ($8/month per member benefit) AND the opportunity to purchase SentriLock lockboxes at a 50% discount. The SentriLock system (software and hardware) is a subsidiary of the National Association of Realtors.

➢ *You can begin with just SentriKey (the app) and purchase lockboxes later. The SentriKey app allows easy access to lockboxes, direct communication with listing agents, and more.*

➢ *FREE local & online training, and ongoing technical support from SentriLock are also included.*

Is buying lockboxes a requirement of membership? Not at all. It is a member benefit.

How do I get access to lockboxes at other agents' listings?

You can use the SentriKey Real Estate app on your phone or tablet OR you can call the listing agent for a one-day code. Having the app on your device will save you and the listing agent valuable time.

How do I get the SentriKey Real Estate app? Call (401) 885-9300 for your activation email.

Are these lockboxes synched with MLS? Yes. Your RIAR/MLS listings will be available to assign to your lockboxes via the SentriKey app.

What if I have a non-MLS listing? Can I assign a lockbox to that? You can manually add non-MLS listings into the SentriLock system, and there is no time limit for such listings. Scroll down to Question of the Week in the Your SentriLock Benefits block here for instructions, or call SentriLock support at 1-877-736-8745.

Need more information?

Call us to schedule an in-office demo of a SentriLock lockbox and the SentriKey mobile application.

➢ *A volunteer member of our KWAOR Lockbox Task Force will be happy to visit you and your team for a demonstration.*

➢ *Contact Carol Drewes via **email** or by calling (401) 885-9300 to set up an appointment for your team or office.*

Ready to order a lockbox? Use this form